



howdy

I'm Sarah!

Role: Director of Billy Cart Behaviour

Professional Registrations: Psychologist and BCBA

Qualifications: B. Psych. (Hons), M.Ed. ABA., Spec Cert (Forensic Disability), PhD Candidate

State: ACT/NSW



Billy Cart

BEHAVIOUR

Sarah McCluskey is the Director of Billy Cart Behaviour, a Board Certified Behaviour Analyst (BCBA), Registered Psychologist, and Board Approved Supervisor for BCBA/CBA candidates and Provisional Psychologists. With nearly a decade of experience supporting neurodivergent and psychosocial individuals, she is passionate about fostering inclusion, empowerment, and meaningful quality-of-life improvements.

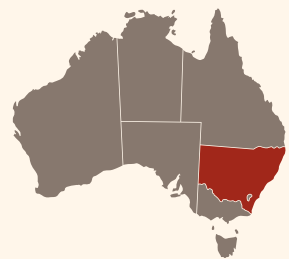


Sarah holds a Bachelor of Psychology (Honours) from the University of Wollongong, a Master of Education (Applied Behaviour Analysis) from Monash University, and a Specialist Certificate in Criminology (Forensic Disability) from the University of Melbourne (First Class Honours). She is currently completing a PhD at Monash University, researching how emergency service personnel support individuals with neurodevelopmental disabilities, with a focus on least restrictive procedures.

She is a committee member of the Australasian Association of Forensic Disability and an Advisory Group Member for the University of Canberra's Psychology Degrees. She is a sought-after lecturer and speaker, regularly presenting on sexualised behaviours and disability, disability human rights, risk assessments, and restrictive practice reduction. Sarah has conducted independent audits for organisations to assess Positive Behaviour Support (PBS) implementation, workforce understanding, and areas for improvement. She is also a Sexuality Educator, advocating for inclusive sexual education and support for people with disabilities.

She has extensive experience supporting individuals with complex and challenging behaviours, forensic presentations, drug and alcohol concerns, PICA, and psychosocial conditions. She also works with people experiencing dementia, acquired brain injury (ABI/TBI), and rare genetic disorders like Fragile X, Smith-Lemli-Opitz Syndrome, and FASD. Her expertise extends to language development, AAC systems, sexualised behaviours, and restrictive practice reduction.

Sarah has played a key role in developing services in new townships, guest lecturing at the University of Canberra and the University of the Sunshine Coast, and working tirelessly to break down barriers for individuals with disabilities. She continues to advocate for reducing stigma, improving access to quality support, and advancing research in behaviour analysis and psychology. Sarah believes in holistic, person-centred therapy, incorporating families, schools, workplaces, and the broader community to create sustainable, meaningful change.





howdy I'm Laura!



Role: Behaviour Support Practitioner and Clinical Supervisor

Qualifications: B.Ed (Special Ed)

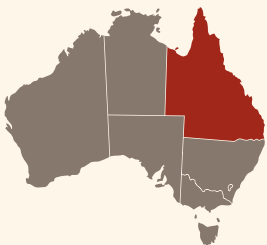
State: QLD

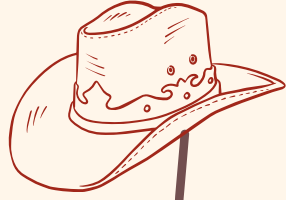
Laura is a Behaviour Support Practitioner who has both personal and professional experiences supporting people who have a disability. She is a passionate advocate for supported decision making and empowering people to express their own truth.

Laura specialises in finding and creatively overcoming barriers to implement individualised strategies and working collaboratively with stakeholders to ensure support is sustainable. She is passionate about finding the balance needed to meet the needs of all family members to improve their overall quality of life.

Laura has extensive experience in the area of autism, as well as physical disability and intellectual disability. She works predominately with clients in Southside Brisbane, QLD, and has experience across all age groups. Continuously expanding her training, she delves into complex behavioural presentations.

When not at work, Laura enjoys spending time with her friends and family, building Lego sets, gardening, and curling up with her cat and a good book.





howdy I'm Amy!



Role: Clinical Manager, Quality and Safeguarding

Qualifications: BPsychSci (Hons)

State: QLD

Amy is a neurodivergent behaviour support specialist with over 15-years experience working alongside people with diverse needs, and training practitioners in use of positive behaviour support. She specialises in the areas of Autism, ADHD and Trauma informed support practices.

She enjoys using her lived experience as a parent of a “sp-ice-arkly” child to help parents and stakeholders understand how diverse people experience the world around them.

Amy has worked in clinical and managerial roles across multiple contexts including out of home care, supported independent living, community and individual skill development contexts. She is passionate about ensuring each person’s environment matches their values and needs so they can live the life of their choosing.



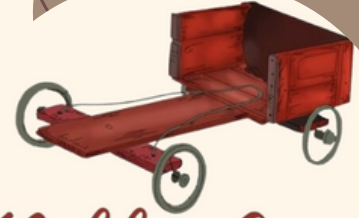
Amy is on the representative panel for Behaviour Support Practitioners Australia and is an independent clinician on the ACT Restrictive Practice Panel. Her extensive knowledge of legislation enables her to strongly advocate for people who have a disability and support their surrounding team with implementing high-quality support services.

She is currently studying a Masters of Practice Leadership and Developmental Education at Flinders University to expand her training in critical disability studies, with an aim to facilitate the development of holistic, and neurodiversity affirming behaviour support plans.





howdy I'm Kerri-Anne!



Billy Cart
BEHAVIOUR

Role: Behaviour Support Practitioner and Clinical Manager of Remote Services

Qualifications: BA Psych, Grad Dip (ABA), M. Ed. (ABA)

State: NSW

Kerri-Anne (Kez) is a strengths-based, neuroaffirming Behaviour Support Practitioner with her own lived experience with the sparkle and spice of neurodivergence. Kerri-Anne has a degree in Psychology and both a Graduate Diploma and Masters Degree in Applied Behaviour Analysis and is currently completing the Australian Behaviour Analyst Pathway.

Additionally, Kerri-Anne has a keen interest in the application of Skills-Based Treatment (SBT). She works primarily with children and teens, and is known for a fun-loving, dynamic and bubbly approach grounded in creativity, sensory regulation and mindful movement.

Kerri-Anne is particularly passionate about neurodivergent presentations, including ASD, ADHD, OCD, ODD, Bipolar, Down Syndrome, Epilepsy, Depression and Anxiety, as well as sleep disorders and Physical/Intellectual/Language Delays.

When not at work, Kerri-Anne enjoys spending time in the outdoors, adventure sports, travelling, animals, reading, listening to music and painting/drawing.





howdy I'm Sophia!



Role: Behaviour Support Practitioner

Qualifications: Cert III in Disability

State: QLD

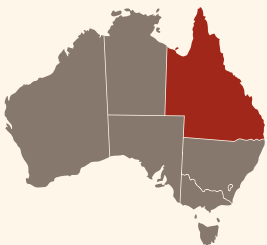
Sophia is a neurodivergent Behaviour Support Practitioner with experience across various roles in the disability sector. Her strong passion lies in helping people reach their full potential and achieve their personal goals. She believes in taking a creative and individualised approach when implementing strategies, working closely with both individuals and those who support them.

Sophia has worked with individuals facing complex and challenging behavioural presentations, as well as those with psychosocial and neurodevelopmental disabilities.

Her passion is particularly strong when it comes to supporting individuals with intellectual and learning disabilities, where she excels in fostering growth and development.



Outside of work, Sophia enjoys quality time with friends and family, practicing Pilates, listening to audiobooks, and unwinding at the beach.





howdy I'm Jaye!



Role: Behaviour Support Practitioner

Qualifications: Cert IV in Mental Health, B.Psych Sci, Grad. Cert. Autism Studies, M. Autism Studies

State: QLD

Jaye is a registered Behaviour Support Practitioner who combines personal experience, professional development and academics into supporting individuals to achieve an increase in quality of life.

Jaye has undergraduate qualifications in psychology, postgraduate degrees in autism studies and is currently completing a thesis on eating behaviours and disorders in neurodivergent individuals.

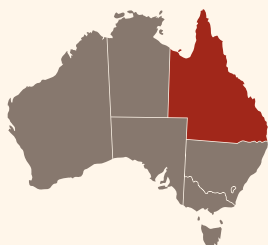
She enjoys designing and implementing individualised support plans that address complex behavioural and food intake differences.

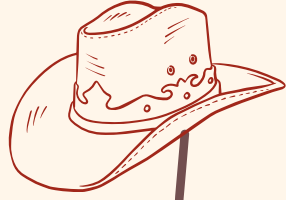
She is enthusiastic about psychosocial education and creating awareness from individual perspective, which is reflected in her studies and work.

Jaye works predominantly with individuals in the Moreton Bay region in Queensland, however, also offers telehealth services.

Jaye is committed to neuro-inclusive practice, a person-centred approach, and to working collaboratively with individuals in multidisciplinary teams to ensure best practice.

Outside of work, Jaye enjoys spending time with her two children, being active, going to the beach, true crime and reading.





howdy I'm Kayleigh!



Role: Behaviour Support Practitioner

Qualifications: Grad. Dip. Community Services, Cert Social Care, Grad Cert. Autism, M. Autism

State: NSW

Kayleigh, a neurodivergent behavior support practitioner, who passionately believes that everyone deserves the best possible quality of life. She works predominately with clients in Southwest Sydney, NSW, to reduce restrictive practices and empower them to live beyond restrictions.

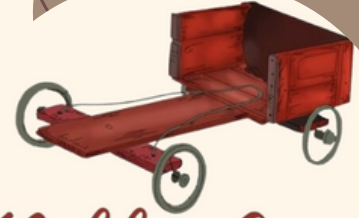
Kayleigh's expertise includes guiding smooth transitions from corrections facilities, mental health units, and for clients with multiple diagnoses. She also enjoys using her lived experience being a parent to a child with a sprinkle of the tisms to help parents navigate life and support their autistic children.

Kayleigh feels deeply connected to her work, seeing it as her "ikagai" – her reason for being. When not at work, Kayleigh cheers on the Matildas, plays soccer, enjoys reading and seeks travel adventures exploring new cultures and experiences.





howdy I'm Shanna!



Billy Cart
BEHAVIOUR

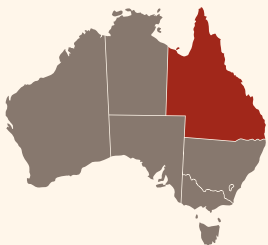
Role: Behaviour Support Practitioner and Provisional Psychologist

Qualifications: B. Social Sci (Psych), Hons., B. Animal Sciences, B. International Studies, M. Research

State: QLD

With a foundation in psychology, Shanna has expanded her expertise into behaviour support, drawing from both lived and professional experience with neurodivergence, including Autism, ADHD, and Pathological Demand Avoidance (PDA). Her work spans the entire lifespan, using psychological assessments to guide treatment and behaviour support plans. She is skilled in CBT, ACT, therapeutic play interventions, and takes a person-centred, strengths-based approach, collaborating closely with other professionals to ensure comprehensive care.

As a mum to two children, aged 7 and 3, with another on the way, she understands the challenges and joys of parenting. Outside of her professional life, she enjoys learning new things, reading, writing, horseback riding, and animals. She shares her home with four cats, adding an extra layer of warmth and adventure to her life.





howdy I'm Adam!



Role: Behaviour Support Practitioner
Qualifications: Dip. Nursing, Bachelor of Nursing
State: NSW

Adam is a Registered Behaviour Support Practitioner based in Shellharbour, NSW.

Adam has a bachelor's degree in nursing, and comprehensive experience working with people that cover the whole range of mental health concerns.

Using his personal and professional experience with neurodiversity and mental illness', Adam aims to empower his clients to develop the skills to improve their quality of life.

Adam has interests in working with Neurodiverse children and adults, and those who have psychosocial disabilities.

Adam has a strong focus on collaboration and professional development and is passionate about continually growing his skillset.

When he's not working, Adam enjoys spending time with his dogs, drawing, and working on his home.





howdy I'm Laiba!



Role: Behaviour Support Practitioner and Clinical Supervisor

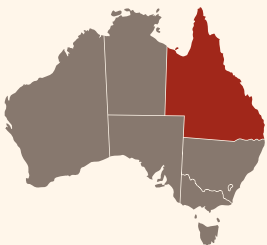
Qualifications: Board Certified Behaviour Analyst and Certified Behaviour Analyst

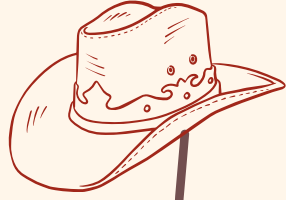
State: QLD

Laiba is a Board Certified Behaviour Analyst (BCBA) and Certified Behaviour Analyst (CBA) with a strong background in supporting children, young people, and families. She holds a Master's Degree from Leiden University, a Graduate Certificate in Applied Behaviour Analysis from Griffith University, and a Bachelor's in Psychology from Heriot-Watt University.

With over five years of experience, Laiba has worked alongside neurodivergent individuals to build meaningful skills, enhance quality of life, and support autonomy. She is passionate about neuroaffirming, person-centred practice that respects each individual's unique strengths and challenges.

Laiba prioritises collaboration with families, support networks, and professionals to create practical, values-driven support strategies that align with the needs of the people she works with. Her dedication to evidence-based, compassionate support ensures that each individual she works with receives care that is empowering, respectful, and tailored to their goals.





Billy Cart
BEHAVIOUR

howdy I'm Bianca!

Role: Behaviour Support Practitioner and Provisional Psychologist

Qualifications: Board Certified Behaviour Analyst and Provisional Psychologist

State: QLD

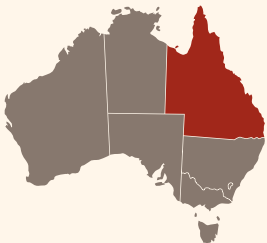
With eight years of experience in the field and a dedicated focus on Positive Behaviour Support for the past 2.5 years, Bianca is passionate about empowering families and individuals through evidence-based, neuroaffirming approaches.

Bianca specializes in working closely with parents and caregivers, helping them understand their child's needs and develop individualized strategies that promote skill-building and overall well-being. She has a strong interest in sleep and is a big advocate for Dr. Hanley's Skill-Based Treatment, using it to foster meaningful, person-centered growth.

Beyond working with children, Bianca also enjoys supporting adults with disabilities in achieving their goals and accessing life to the fullest. She has extensive experience with a range of neurodevelopmental and mental health presentations, including Autism, ADHD, OCD, anxiety, depression (particularly suicide risk), intellectual disability, Fetal Alcohol Spectrum Disorder (FASD), and genetic conditions such as Fragile X and Down Syndrome.

Bianca is highly skilled in conducting cognitive assessments for intellectual disability and learning assessments for specific learning disorders. She is also well-versed in speech and communication challenges, including apraxia, and is proficient in various Augmentative and Alternative Communication (AAC) systems such as PECS, Proloquo, and LAMP.

Outside of work, Bianca teaches Pilates, combining her love of movement and well-being. She's also completely obsessed with her cat and takes every opportunity to travel and explore new places. Her compassionate, client-centered approach ensures that each person she works with receives the tools and support they need to thrive.





howdy I'm Steph!



Role: Behaviour Support Practitioner

Qualifications: M. Ed. (ABA), M. Autism Studies, Grad. Cert. Autism Studies, B. Psych Sci

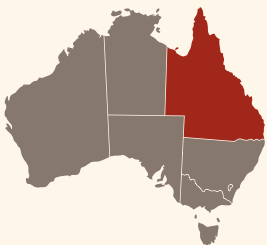
State: QLD

Stephanie is a highly experienced Behaviour Support Practitioner with a strong academic background, holding a Bachelor in Psychological Science, Graduate Certificate of Autism, and Master of Autism from Griffith University, as well as a Master of Applied Behaviour Analysis from Monash University. She is currently working towards her Board Certified Behaviour Analyst (BCBA) certification.

Since beginning her career in Behaviour Therapy in 2016, Stephanie has worked with clients ranging in age from 2 to 75 years old, supporting individuals with diverse diagnoses, including Autism, ADHD, ODD, OCD, Schizophrenia, and more. Her extensive experience has seen her grow into leadership roles, having held positions as Program Manager, Clinical Supervisor, Clinical Director, and Chief Operations Manager.

Stephanie has a particular passion for business development and Organizational Behaviour Management (OBM), integrating evidence-based strategies to improve both client outcomes and operational efficiency.

Her wealth of experience, combined with her commitment to best-practice support, makes her a dedicated advocate for individuals and families navigating the complexities of behaviour support.





howdy I'm Will!



Role: Behaviour Support Practitioner

Qualifications: Cert 4 Mental Health, Dip. Community Support Services

State: VIC

Will is a dedicated Behaviour Support Practitioner with extensive experience working with clients who are often overlooked or at risk of forensic involvement or out-of-home care. He is committed to ensuring that individuals facing complex challenges receive the specialist support and advocacy they need to improve their quality of life.

With a background in risk assessment, crisis intervention, and therapeutic support, Will has worked across various roles in Positive Behaviour Support, disability services, and leadership, overseeing teams and service delivery at an operational level.

His experience spans children, adolescents, and adults, supporting individuals with Autism, ADHD, ODD, OCD, and other complex diagnoses.

Will is skilled in developing behaviour support plans, managing risk, and implementing person-centered strategies that prioritize client autonomy, inclusion, and long-term positive outcomes. He is particularly passionate about working with individuals who may be at risk of justice system involvement, placement breakdowns, or restrictive practices, ensuring they receive the right interventions and supports tailored to their needs.

Will holds a Certificate IV in Mental Health and a Diploma in Community Services, further strengthening his ability to support individuals with complex needs. His dedication to collaboration, safeguarding, and evidence-based practice makes him a valuable advocate for individuals navigating complex systems and circumstances.





howdy I'm Lesley!



Role: Behaviour Support Practitioner

Qualifications: Cert IV Disability

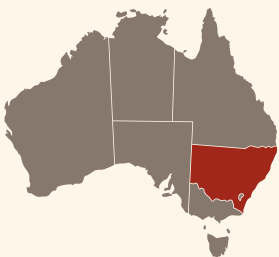
State: NSW

With over 25 years of experience in the disability sector, Lesley Ann (Lesley/Les) is a dedicated Behaviour Support Practitioner committed to empowering individuals to live fulfilling and independent lives.

Holding qualifications in Cert IV in Disabilities and Frontline Management, Business Management, Lesley specializes in working with young people and adults affected by Anxiety, Schizophrenia, Schizoaffective Disorder, Bipolar Disorder, Acquired Brain Injury (ABI), Autism Spectrum Disorder (ASD), Obsessive-Compulsive Disorder (OCD), Oppositional Defiant Disorder (ODD), Attention-Deficit/Hyperactivity Disorder (ADHD), and Epilepsy. Her expertise spans neurological, developmental, and psychiatric conditions.

Lesley takes a holistic and person-centered approach, focusing on identifying strengths, amplifying individual voices, and creating pathways for positive change. Their work extends across supported accommodation, hospitals, and the justice system, ensuring smooth transitions and advocating for minimal disruption while maximizing meaningful impact. Passionate about innovation and creative problem-solving, Lesley continuously seeks new ways to enhance support services—whether through refining processes, developing fresh strategies, or introducing creative solutions that drive effective, positive change.

Beyond professional practice, Lesley enjoys cooking, creative endeavours, nature, and reading. A strong advocate for individuality and uniqueness, they believe in fostering environments where people can thrive, feel heard, and be their best selves.





howdy

I'm Melissa!



Role: Behaviour Support Practitioner
Qualifications: Cert III Early Childhood Education,
State: NSW

Melissa is a dedicated Behavioural Support Practitioner with a passion for delivering high-quality care to people of all ages. She began her career in childcare before transitioning into the disability sector, where she has accumulated valuable experience supporting individuals with diverse needs. Melissa takes pride in creating innovative resources and developing strategies to assist people in their daily lives, always striving to find practical solutions that enhance well-being.

Helping others is at the core of Melissa's work, and she is deeply committed to making a meaningful difference in the lives of those she supports. Her approach is centered on understanding the unique needs of each individual and tailoring her support to help them thrive.

Outside of her professional life, Melissa enjoys engaging in arts and crafts, watching movies and TV shows, reading, playing games, and spending quality time with her friends and animals. Her warm and caring nature extends beyond her work, where she fosters connection and positivity in all aspects of her life.





howdy I'm David!



Role: Behaviour Support Practitioner and Provisional Psychologist

Qualifications: BSc Psych (Hons)

State: ACT/NSW

David is a provisional Psychologist and was a Behaviour Support Practitioner for several years prior to joining the Billy Cart Behaviour team. Before that he worked in education for many years as a learning support assistant in numerous schools around the ACT and was also a Youth Support Worker in an ACT public primary school.

While he initially gained experience working with children and adolescents he also now works across the lifespan. He recognises that individuals have their own unique needs and differences. He strives to tailor interventions and support towards the person he is working with, as well as their informal and formal supports. He endeavours to help others reach their goals, become more independent and improve their quality of life.

He provides psychological or behaviour support interventions. He has experience in working with presentations including neurodevelopmental (autism, ADHD, ID), anxiety, depressive, schizophrenia, personality, trauma or stress related, and complex presentations or behaviours of concern. He continually develops professionally and expands his knowledge of presentations and interventions through ongoing professional development and growth.

Outside of work he enjoys spending time with his young family, music, science, reading, movies, getting into nature and going on adventures.





howdy I'm Linda!



Billy Cart
BEHAVIOUR

Role: Behaviour Support Practitioner

Qualifications: BSc Psych (Hons), M. Clin. Psych., PhD

State: NSW

Linda is a strengths-based, neuroaffirming Clinical Psychologist and Behaviour Support Practitioner with a deep passion for supporting neurodivergent individuals and those with rare genetic conditions. She holds a Bachelor of Science (Hons I), a Master in Clinical Psychology, and a PhD in Psychology, bringing a wealth of knowledge and experience to her work.

With a particular interest in autism, ADHD, and genetic conditions such as chromosome 22q-related conditions (e.g., 22q11.2 deletion and duplication syndromes), Williams syndrome, Down Syndrome and others. Linda is committed to creating safe, empowering spaces where individuals and families feel truly understood and supported. She believes in celebrating strengths, embracing individuality, and turning evidence-informed approaches into practical, real-world strategies that make a difference in everyday life.



As both a Clinical Psychologist and Behaviour Support Practitioner, Linda is known for her compassionate, thoughtful, and down-to-earth approach. She enjoys working alongside individuals, families, and professionals to problem-solve creatively, build confidence, and foster independence. She values connection, curiosity, and collaboration, ensuring that each person she supports feels heard, respected, and empowered.

Outside of work, Linda finds joy in reading, gardening, and hiking, where she can unwind, reflect, and stay connected to the world around her. She believes that small moments of growth and discovery can lead to meaningful, lasting change—both in her work and in life.





howdy I'm Emma!



Role: Behaviour Support Practitioner

Qualifications: M. Rehab. Couns. (Clin), B. HR., Dip. Couns., Adv. Dip. Bus., Cert 3 Ed Support
State: SA

Emma is a qualified and registered Counsellor (ACA Level 2) and Clinical Rehabilitation Specialist, with experience as a NDIS Specialist Support Coordinator and over five years of experience supporting individuals with complex needs. She is passionate about empowering people to enhance their quality of life, build capacity, and achieve their goals through a person-centred, evidence-based approach.

Emma holds a Master of Rehabilitation Counselling and Mental Health (Clinical) from La Trobe University, a Bachelor of Human Services from Charles Sturt University, and a Diploma in Counselling from TAFE QLD. She has also completed training in Positive Behaviour Support, functional behaviour assessments, and person-centred planning to strengthen her practice in supporting individuals with disability, mental health conditions, and behaviours of concern.

Emma has worked alongside individuals, families, and support networks to navigate complex systems, access appropriate services, and implement tailored intervention strategies. She is highly skilled in Functional Capacity Assessments, Functional Behaviour Assessments, and biopsychosocial evaluations, ensuring comprehensive and effective support planning.

Emma is dedicated to advocating for inclusion, independence, and holistic well-being, believing in the importance of collaborative, strengths-based interventions that uphold dignity and autonomy. Her approach ensures that individuals receive the right support to thrive in their communities and daily lives.

